



ie Safer Work Environments
with Intelligent Equipment®

Daikin Service delivers safe, remote solutions with Intelligent Equipment

As we navigate through unprecedented times, Daikin Applied remains committed to the safety of our customers and the communities in which we do business, as well as to the safety of our service technicians. For many facilities, limited building access and social distancing present challenges in keeping indoor air safe and comfortable, while closely monitoring valuable facility assets, such as critical HVAC equipment.

When you add Intelligent Equipment cloud-based tracking and controls to your Daikin Service Agreement, our team can provide remote monitoring and diagnosis, helping you maintain temperature and control humidity. If onsite service is needed, Intelligent Equipment allows service technicians to remotely plan for servicing your systems, expediting their visits and minimizing their presence onsite.

Benefits of Intelligent Equipment Services:

- Remote monitoring, control, and visibility of HVAC equipment performance
- Minimize technician time onsite
- Accessible 24/7 from any connected device
- Equipment diagnostics and alarms to alert you remotely
- Preventative maintenance notifications without the need for physical inspections
- 300-point inspection allows technicians to remotely inspect equipment, ensure proper operation, provide preventative maintenance, and make service recommendations
- Wireless cellular data subscription connects independently of a building network
- Built-in physical and cybersecurity
- Pre-configured on Daikin equipment
- Can augment and work in conjunction with traditional Building Automation Systems



Remotely managing and monitoring HVAC equipment provides:

1. Secure connection to your equipment for remote monitoring, service, and control
2. Critical data points that are clearly tracked, monitored, organized, and archived
3. Data visibility to all users and appropriate access management